

# Livedesk Pro - The Ultimate Customer Support System!

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Livedesk Pro - The Ultimate Customer Support System! Make Life Easier - Increase Sales With Our Professional Support Help Desk! What can Internet Live Help do for you or how can it help your business and online customers? [] Gives you a live web-based help support service. [] Make you look professional. [] Automate your business and Saves many customer support hours... [] Store and download latest upgrades... [] Convert more prospects to customers... [] Skyrocket customer loyalty and satisfaction... [] Increase the percentage of repeat customers... PLUS MUCH MORE! As Professional online businesses say, support desk page says: "90 of all questions are answered in this knowledge base..." In other words, people can get 24x7 answers to 90 of all questions! Bottom line, if you want to increase and maximize your online profits you need to have a support desk! Warning! Unanswered prospects and customers' questions and delays in dealing with your customers' problems could cause your business serious losses in the short, middle and long run. The best way to deal with all this is to have a service-n-support desk. There's A Plethora Of Hands-On Easy-To-Use Features to Help You Get The Most Out Of Internet Live Help Here's what Internet Live Help is all about, divided into the three categories of (1) Admin, (2) Operator and (3) User. Here's a simplified example: "Is your problem A, B or C." If you choose 'A', you are asked: "Is it A1, A2, or A3." If you answer 'A2', you are given: "Answers to problems related to A2 are 1, 2 and 3". This is similar to Windows Help troubleshooters. Custom Branding/Naming - What are you going to call your help desk? By the way, you can name your help desk whatever you like. It doesn't have to say "Internet Live Help" in the header! It can say: "[your business name] Desk!" As we mentioned earlier, under Admin Panel, you are the one who assigns Operators for every department. An Operator can only handle tickets under his department. Operator can: [] Reply to tickets. [] Reopen and close tickets. [] Add, Edit, Delete Troubleshooters. [] Add, Edit, Delete Knowledgebase. In short, operators have the capability to fully manage the service and support department assigned to them. A user can: [] Submit a ticket. [] Specify a department, ticket priority, ticket-subject and ticket-matter. [] Check the status of his ticket as often as (s)he likes. [] Re-open/close ticket. [] Check out the Troubleshooters added by Admin or Operator. [] Browse the Knowledgebase added by Admin or Operator. [] Download files added by Admin

in downloads folder. [] Stay up-to-date by checking out what's up and what's new, by viewing the Announcements added by Admin. There is also a Popular Knowledgebase Topics, giving users quick access to the most popular views and issues in Knowledgebase. Payment Methods: Immediate payment required thru Paypal . We Accept Visa, Mastercard, Discover, and American Express payments thru Paypal. It's Fast, Easy, and Secure! Shipping Information: This is a Digital Delivery item. The item will be delivered instantly once payment transaction is complete. You will receive the download file instantly! Order At this Page Today And You'll Get Resell Rights to sell Internet Live Help.

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